



Outage Protocol

We will continue to respond to outages. However, when you call in your outage you will be asked if you are currently being quarantined or have had exposure to the COVID-19 virus.

We are asking this question to keep our crews safe.

They will still respond, they will just be avoiding personal contact. We appreciate your help in keeping our crews safe and well.

**Report an outage at 1-800-794-1989
or utilize the SmartHub mobile app.**