

SMART COMMUNICATION

SmartHub goes beyond bill payments and usage tracking. This online and mobile app is also a powerful communication tool. Report service interruptions and route account inquiries on the go. Be in the know with alerts for service work, news promotions and events all in the palm of your hand and online.

SMART PAYMENTS

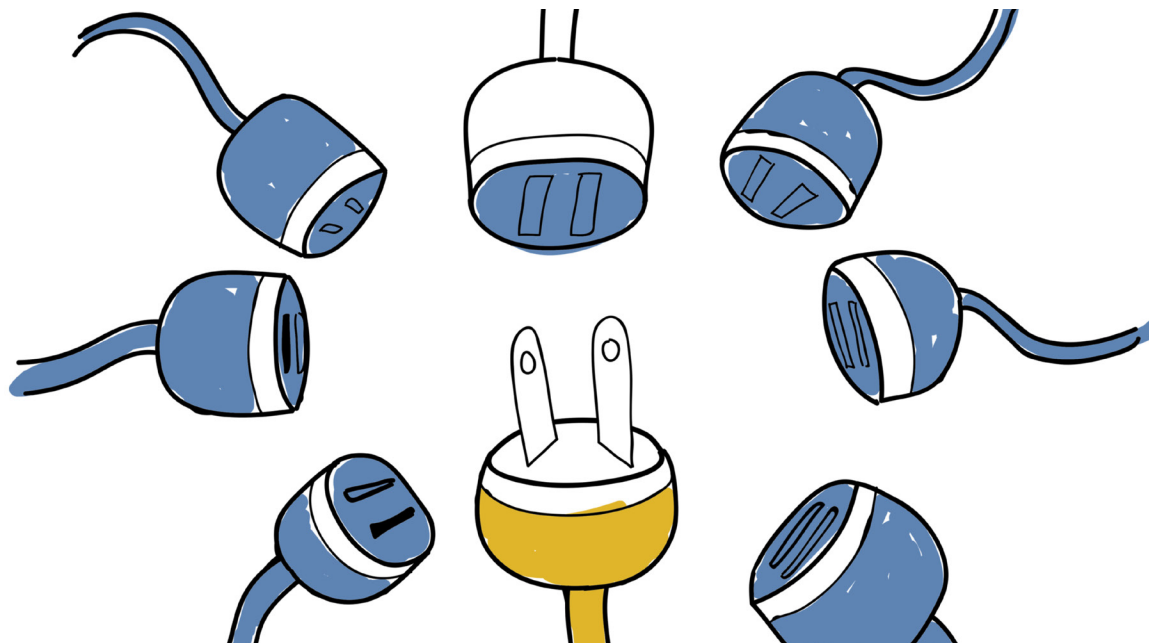
With SmartHub, you'll be notified when your bill is due and can pay securely online or in the app, anytime, anywhere. Sign up for auto payments, set up your secure preferred payment method and let account management go into auto pilot.

SMART USAGE

Saving money just got easier. Track your usage and take the guesswork out of your bill. Through detailed graphs, you'll be able to monitor usage and track your consumption, finding ways to reduce and save.

SMART ENVIRONMENT

Going paperless with SmartHub is easy. With convenient access to your bill anytime, anywhere, doing your part to save the environment is easy too.



WHAT IS SMARTHUB?

SmartHub is a web and mobile app that allows you to take control of all aspects of your utility account. Pay your bill, manage your use and contact us with service issues quickly and easily online or on your mobile device.

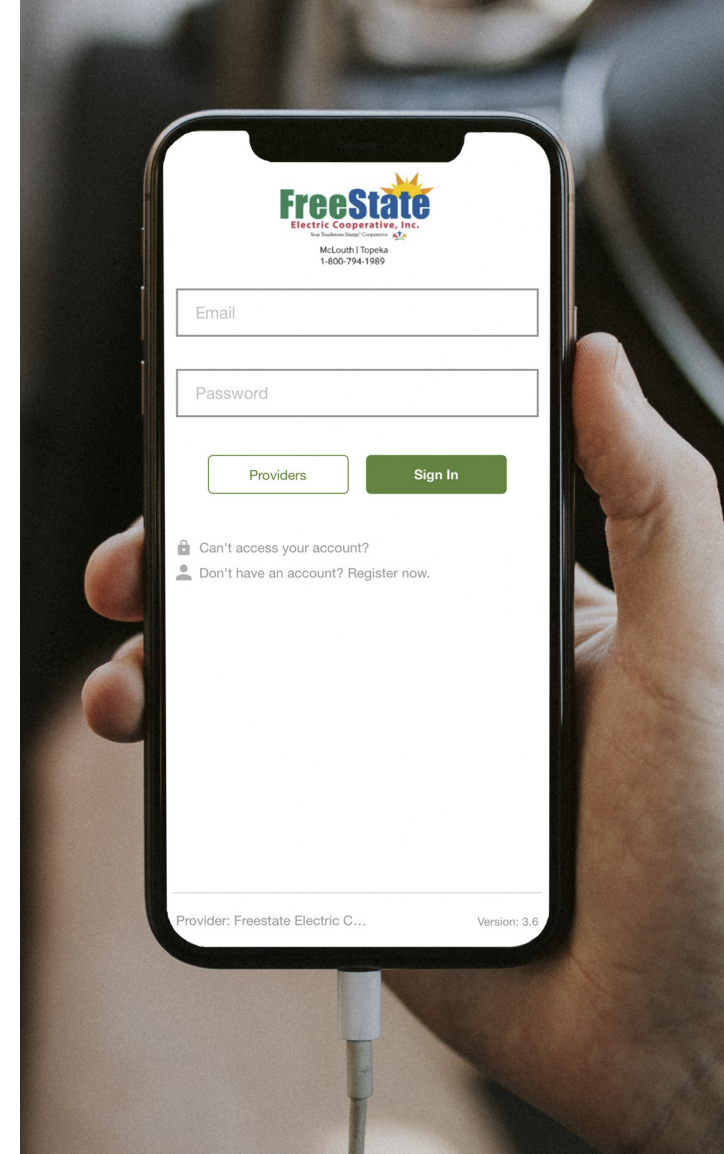
YOU HAVE THE POWER TO

- ▶ Manage Your Account
- ▶ View and Pay Your Bill
- ▶ Report Service Issues
- ▶ Receive Important Updates
- ▶ Monitor Your Usage

Contact FreeState with questions

Phone: 800-794-1989

Email: customerservice@freestate.coop



SMART MANAGEMENT. SMART LIFE
SMARTHUB.



A free account monitoring service from FreeState Electric Cooperative.

SIMPLE. SAFE. SECURE. SMART

SmartHub delivers accurate, timely account information and allows you to check usage, communicate with us, or make payments in a secure environment with the tap or click of a button. Report an outage with a few simple taps on your mobile device. Check your service status. Get up-to-date notifications. It's around the clock access to your account, with the tools you need to make smart energy choices to save you money.



Manage Your Account



View and Pay Your Bill



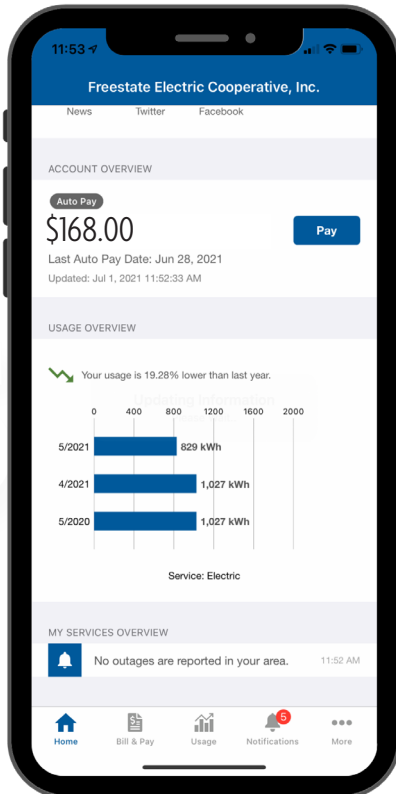
Daily Usage Monitoring



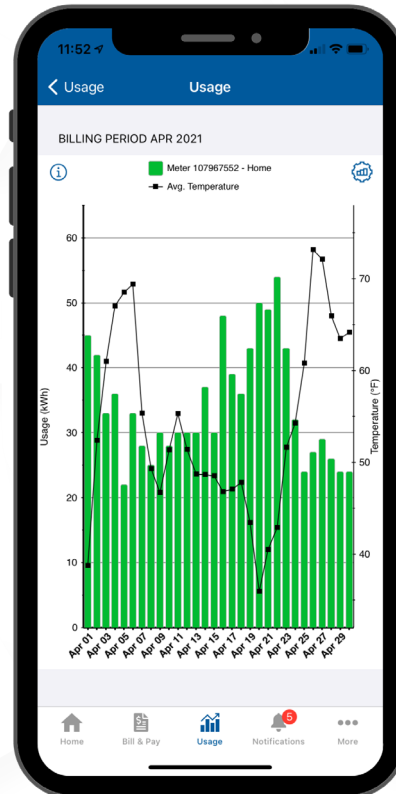
Report Service Issues



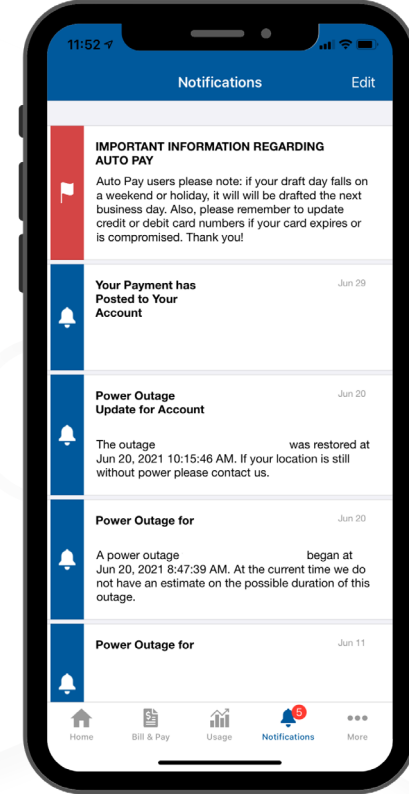
Receive Important Updates



Members can easily check their account status. Pay a bill easily with the tap of a button, schedule a payment, and add or update payment information all from a mobile device. **Your account management is simple with our FREE mobile app.**



Monitor usage. Watch what you use to anticipate bills, or PowerPay Program payments. Members who monitor usage on a regular basis report saving money because they can alter habits that can increase overall usage!



Stay up to date even when you are not home. The notification section provides important account updates regarding power outages, payments, and other reminders from FreeState. Your account is in the palm of your hand!

Utilize the settings menu to update your address, contact methods, email addresses and stored payments. You can enroll in paperless billing or Operation Round-Up® with just a tap or click.

WWW.FREESTATE.COOP/USESARTHUB